

Please ensure that alternative transport options have been considered, where appropriate, before contacting SWASFT. Information on alternative transport options in your area is available at www.swast.nhs.uk/HCPs.

SWASFT Question	Answers required to be relayed to SWASFT
For HCP Admission/Transport Requests	
Patient clinical need requires them to be at hospital in the next 4 hours <i>and</i> urgent ambulance transport is required within 1 – 4 hours?	☐ Yes ☐ No If No, this does not fulfil the SWASFT contract and alternative transport must be arranged.
For Inter Facility Transfer Requests	
Does the patient's condition require them to be at hospital (or a hospice) in the next 4 hours?	☐ Yes ☐ No If No, this does not fulfil the SWASFT contract and alternative transport must be arranged.
Is there a need for an immediate intervention that cannot be carried out at the current facility and the patient is at immediate risk of death, or life-changing loss of a limb or sight?	☐ Yes ☐ No Examples of this include: transfer directly to theatre for immediate neurosurgery, PPCI, thrombectomy or a critically ischaemic limb etc. Answering yes to this question will result in SWASFT responding to the patient as a Category 2 emergency.
For more information about SWASFT's Mental Health, Palliative Care or Gloucestershire Specific Inter Facility transport request question set, please see the Patient Transport Options Paper available at www.swast.nhs.uk/hcps	
Generic Questions asked during all transport requests to SWASFT	
Has the admission been accepted by the receiving unit?	☐ Yes <i>or is in progress</i> ☐ No, but destination is ED so not required ☐ No - SWASFT cannot accept a transport request unless the receiving unit has accepted their admission.
Is the patient ready to travel now?	☐ Yes ☐ No If No, the transport request will be cancelled and you will be asked to call back when the patient is ready to travel.
Prior to arrival at hospital, will the patient require any clinical interventions or monitoring by the ambulance crew?	☐ No ☐ Not specified ☐ Yes, basic - pulse, BP, blood glucose (Non Clinical Crew required) ☐ Yes, IV analgesia/pain relief (Clinical Crew required) ☐ Yes, administration of medicines or fluids (Clinical Crew required) ☐ Yes, ECG
What is the patient's mobility? <i>Please tick</i>	☐ Ambulance with bariatric stretcher (Over 200kg) ☐ Stretcher required to and from ambulance ☐ Car with own wheel chair to and from vehicle ☐ Car with assistance to and from vehicle i.e. with ambulance carry chair ☐ Car without assistance – walking unaided

Additional information you may need to complete the booking process:

- Patient National Early Warning Score 2 (NEWS2)
- Patient observations e.g. Pulse, BP, O2 Saturation etc.
- Patient's telephone number
- HCP telephone number
- How the HCP has assessed the patient and timeframe e.g. Telephone assessment or face to face assessment
- Any current Advanced Care Plans, Treatment Escalation Plans or DNARs
- If patient is infectious e.g. Diarrhea/Vomiting, Influenza, MRSA, Covid-19
- If patient is waiting on their own for SWASFT transport to arrive
- If there are any escorts travelling with the patient
- Patient's DOB
- Patient's NHS number